Eastern User Group: February 19, 2013

SUNY Oneonta Milne Library, Room 108

108 Ravine Parkway, Oneonta, NY (10:30am – 4pm)

Agenda for Attendees

10:00 am   **Registration & Coffee**

10:30 am   **Welcome**

Welcome includes a virtual tour of UB, an update on how library partners are doing, general introductions and a few housekeeping notes!

10:45 am   **ILLiad and IDS Best Practices**

New ILL practitioner, or need a refresher in ILLiad and IDS Practices? This session will provide general information about IDS Best Practices and those "little things" that get pushed aside by day to day processing. Topics covered will include Copyright, Workflows, etc. Bring your questions!

12:30 pm   **Lunch**

1:15 pm   **Basic Tips and Tricks**

This session will showcase basic tips and tricks and provide a great hands-on opportunity to learn more about things such as the Policies Directory, basic customization of your ILLiad client and requests, custom searching for those pesky third renewals and more!

2:15 pm   **Roundtable discussions**

3:30 pm   **Wrap up**

*Share board – The topic this session is tips and tricks! Bring an example of your favorite time saver to share with everyone! Bring something you've tried since our last User Group meeting (statistics search, etc.) and try someone else's...

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